

CAMPING LA PLAYA IBIZA



GENERAL CONDITIONS OF SALE

Any booking implies acceptance of the campsite rules and the conditions set out below.

All bookings are nominative and cannot be transferred or sublet under any circumstances. Minors will not be accepted unless accompanied by a legal guardian.

The reservation becomes effective only with the agreement of the campsite and upon receipt of the full reservation price (the tourist tax can be paid upon arrival at the campsite); or upon receipt of the deposit corresponding to at least 50% of the reservation price if you have your own cancellation insurance.

The booking fee will not be refunded or deducted from the total amount of the stay. Without prior written or telephone notice from you, the pitch or rental accommodation will be available 24 hours after the planned arrival date.

You may contact us at any time to amend your booking free of charge within the limit of our availability.

Cancellation: In case of cancellation up to 60 days before your arrival, the deposit will be refunded minus the booking fee.

You have the possibility to take out a cancellation insurance for 3.5% of the price of the stay at the time of booking.

COVID: The insurance we offer covers most COVID situations.

If there is a closure of the island of Ibiza, such as for the 2020 season, we would offer all our clients a "Covid Credit" or the possibility to apply for a refund.

Administration fee: 25 euros for bookings (location and rental).

No reduction will be granted in case of late arrival.

For a pitch, the balance of the stay and the tourist tax must be paid at the latest on the day of your arrival at the campsite.

For rentals, the balance of the stay must be paid at the time of booking or at the latest 1 month before your arrival.

All visitors must declare themselves at the reception and must pay the rate in force for a stay of more than 30 minutes on the campsite.

Deposits: To be requested on arrival and returned on departure (except in case of loss or damage).

Fees:

- 10 euros per card for access control.
- 50€ for nomad tents and nostalgic caravans.
- 100€ for the rental of the accommodation.

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Pets: Pets are only accepted if registered in advance and kept on a leash for a daily fee, only in the Caravan Area and Nostalgia Caravans. Vaccination records must be presented at reception.

They must not be left alone or locked up in the absence of their owners, who are responsible for them. The rabies vaccination certificate is compulsory. Access to the sanitary facilities is forbidden to animals. Dogs of 1st and 2nd category are forbidden on the campsite.

Insurance: The campsite declines all responsibility in case of theft, fire, bad weather, etc. and in case of accidents for which the tenant is civilly responsible.

In the event of damage to the facilities, equipment or other damage, the management reserves the right to claim compensation.

A safe is available at the reception for storing valuables or documents.

Rules and regulations: The rules and regulations can be found at the reception and in the application "Camping La Playa Ibiza". All persons entering the campsite are obliged to respect the internal regulations. In case of non-compliance with the rules, the management or its representative reserves the right to expel without notice.

Arrival/departure time: Arrivals are from 5 p.m. onwards and departures until midday. Otherwise, an extra night may be charged. We recommend that you let us know your estimated time of arrival by email, especially if you are likely to be delayed.